



Muthoot Securities

Policy regarding treatment of Inactive Account.

Objective:

The objective of the policy is to appropriately deal with the Inactive clients, where clients have not traded for more than 12 continuous months across all exchanges. The policy is also applicable for accounts which have been marked inactive on account of Rules, Bye laws, circulars and guidelines issued by SEBI, Exchanges and Internal Risk Management Policies.

Background:

National Stock Exchange vide circular no : NSE/INSP/43488 and BSE Notice No.20200210-47 dated February 10 , 2020 have directed that a policy be framed by stock brokers to deal with the Treatment of Inactive Trading Account.

Policy:

Procedure for the treatment of Inactive accounts:

Mark Inactive in Back office by temporarily suspending the inactive clients: MSTL may carry out periodic review of the client accounts and may disable the accounts from trading (i.e. prohibiting any market transactions, only allowing client shares/ledger balance settlement to take place) where the client is inactive for a period of Twelve continuous months.

Process for reactivation of Inactive accounts which are inactive for 12 continuous months:

The Client can give the request in writing at any of the branch/main offices of trading member along with ID Proof self-attested and IPV carried out by the designated employee with system generated OTP for accessing the further reactivation procedure. Upon on receiving the reactivation request in Head office duly signed by the Client, the KYC department is verifies the details like (KRA, Address, Email id & Bank etc.,) and takes call confirmation to the client registered number before the activation of the account.

Review Policy:

This policy may be reviewed as and when any changes introduced by any statutory authority or it is found necessary to change.